

Dear Oásis Guests and Clients,

On behalf of the Oásis Atlântico Group, and in the context of the COVID-19 crises, we would like to inform you of the measures we are taking to assist you during your stay at our Hotels and Resorts.

We understand your fears in these delicate circumstances and feel sympathetic with those who have already been affected by this complex situation. For this reason, your safety and well-being, as well as that of our staff, is and always will be our priority.

In response to this ever-changing reality, we have put in effect measures aligned with the guidelines of national and international health authorities. Operational protocols for the prevention of COVID-19 have been implemented in all our facilities, Hotels and Resorts, focusing strongly on hygiene and cleaning procedures, as well as:

- Internal training and information on prevention and protection against virus transmission, including clear instructions on how to act in case of suspicion;
- Increased cleaning of public areas (entrances, elevators, door handles, public bathrooms, etc.);
- Placement of sanitizers at strategic points in the entrances, exits and places with high concentration of people.

The Oásis Atlântico Group stands by responsible and safe travel. We ensure that our professionals are on hand for all your needs and questions: e-mail us at info@oasisatlantico.com. You can also contact us through our social media channels and contacts, available here: <https://www.oasisatlantico.com/contacts/>

At Oásis Atlântico Group we believe that careful and competent action has the power to keep us together. We look forward to continuing to earn your support and trust, now and in the future.